

Annual Anonymous Caregiver Survey Comparison Results

The following report provides comparison data received during the annual anonymous caregiver survey in the 2014 fiscal year.

Return Rates:

FY 14: 34% return rate (339 surveys sent; 114 surveys received)

Are the current hours at your day care center site convenient?

FY 14 66.7 % strongly agreed
 22.8 % agreed
 5.3 % neutral
 0.9 % disagreed
 0.9 % strongly disagreed

Do you feel that your loved one attends enough days each week?

FY 14 58.8 % strongly agreed
 23.7 % agreed
 6.1 % neutral
 5.3 % disagreed
 1.8 % strongly disagreed

If your loved one does not attend enough days, please tell us why.

FY 14 7.02 % Too expensive

0.88 % Patient won't go
1.75 % It is an extra chore getting
patient there
1.75 % Lack of transportation
7.89 % Other

Please rate the care your loved one receives at the day care center.

FY 14 74.6 % excellent
17.5 % very good
6.1 % good
0 % fair
0 % poor
2.63 % No response

Please rate the care you, as a caregiver, receive at the Specialized Alzheimer's Day Care Center.

FY 14 71.9 % excellent
19.3 % very good
5.3 % good
0 % fair
0 % poor
3.51 % no response

Do you feel that your loved one is safe while attending the Care & Service Center?

FY 14 76.3 % strongly agree

21.1 % agree
0 % neutral
0.9 % disagree
0 % strongly disagree
1.8 % no response

Do you feel that the staff is easy to communicate with?

FY 14 80.7 % strongly agree
18.4 % agree
0 % neutral
0 % disagree
0 % strongly disagree
3.51 % no response

Attending the adult day care center has assisted in improving the quality of life of your loved one.

FY 14 70.2 % strongly agree
21.9 % agree
5.3 % neutral
0 % disagree
0 % strongly disagree
2.63 % no response

Attending the day care center has assisted in improving your quality of life.

FY 14 75.4 % strongly agree
19.3 % agree
2.6 % neutral
0 % disagree
0 % strongly disagree
2.63 % no response

How would rate the activities program at your Specialized Alzheimer’s Day Care Center?

FY 14 55.3 % excellent
30.7 % very good
6.1 % good
2.6 % fair
0 % poor
5.26 % no response

Have you attended any Special Events held at your Specialized Alzheimer’s Day Care Center?

FY 14 68.4 % yes
29.8 % no
1.8 % no response

If yes, how would you rate the Special Events?

FY 14 71.8 % excellent
 23.1 % very good
 3.8 % good
 0 % fair
 0 % poor
 1.3 % no response

Is your billing process easy to understand?

FY 14 81.6 % yes
 1.8 % no
 16.67 % no response

Do you have access to the Internet?

FY 14 75 % yes
 16 % no
 6 % no response

Do you utilize Alzheimer's Community Care's website to access your day care center's Activity Calendar, Lunch Menu, and/or Care-A-Gram*?

FY 14 24.6 % yes
 50 % no
 25.44 % no response

If yes, how would you rate the accessibility of this information (Calendar, Menu, Care-A-Gram) on the website?

FY 14 57.1 % excellent
39.3 % very good
3.6 % good
0 % fair
0 % poor
0 % no response

Do you read the monthly, day care specific, Care-A-Gram?

FY 14 65.8 % yes
21.1 % no
13.2 % no response

If yes, how would you rate the content of the Care-A-Gram?

FY 14 30.7 % excellent
32.5 % very good
2.6 % good
2.6 % fair
0 % poor
31.58 % no response

Do you follow Alzheimer's Community Care's Facebook page?

FY 14 31 % yes

52 % no

4 % no response